

TERMS AND CONDITIONS GENERAL CONDITIONS OF THE WEBSITE

T4T – Travel for Treatment is a holistic service of medical tourism, accessible cost-wise and user-friendly, that creates value to our clients via the integration of the best private healthcare and travel-related services. It results from a partnership between UNLIMITEDCARE – Serviços de Saúde e Assistência, S.A. (UC) and SILHUETA PROPÍCIA, LDA, a company using the registered trademark - PHTO Travel Consulting ("PHTO"). This document establishes the General Terms and Conditions (hereinafter T&C) by which the use of the website <https://travel4treatment.org>, is governed, as well as the hiring from it, when applicable.

Before using or hiring we suggest you read these T&C carefully. By proceeding with the use of the website, the User is accepting these conditions. If the User does not agree with the content of these T&C or with the T&C for hiring the services made available by UC, should leave the connection with the website and/or not contract any of the services offered on this page, respectively.

Any transactions carried out through this website also presuppose acceptance of T&C of Hiring inherent to each available service.

1) OWNERSHIP OF THE SITE:

The website <https://travel4treatment.org>, is intended for the dissemination and to promote services provided by the consortium T4T – Travel for Treatment. The website is owned by the company UNLIMITEDCARE - Serviços de Saúde e Assistência, S.A. (UC), with Tax Identification Number (NIPC) 510 367 615, and registered office at Av. Marechal Craveiro Lopes, no. 6, 1700-284 Lisbon.

Before the subscription of any product there is no legal commitment or contractual agreement on behalf of the consortium or UC;

1.1 For any clarification regarding this site or with these T&C you can contact through the following means:

- a) Telephone: + 351 21 040 24 27 (Local call rate for Portugal), with office hours from Monday to Friday, from 9am to 7pm (NY time);
- b) Email: info@travel4treatment.org

UC reserves the right to change these T&C

without prior notice, however, the User shall be subject to the T&C of Use and/ or Hiring in force on the date of consultation or contract entered into through the website.

2) INTELLECTUAL PROPERTY:

The website <https://travel4treatment.org>, as well as all its content, is protected under the Intellectual Property applicable Law, in particular by copyright and industrial property rights;

Any use, reproduction or mention of all or part of its content is totally prohibited, constituting a crime when carried out without the prior authorisation of its owner, in this case UC.

The use of the domain of the website or of links to it, for abusive purposes and without prior authorisation, may be subject to the use of the competent legal means by UC.

UC rules out any liability for the abusive placing of links to the website on other pages, for the origin of those pages and for the contents therein.

The trademark "T4T – Travel for Treatment" is a registered trademark owned by UNLIMITEDCARE - Serviços de Saúde e Assistência, S.A. (UC), with Tax Identification Number (NIPC) 510 367 615, and registered office at Av. Marechal Craveiro Lopes, no. 6, 1700-284 Lisbon.

T4T – Travel for Treatment - name and logo, is an exclusively owned brand of UC.

The copyright of the website texts is owned by UC may not be altered, reproduced, transcribed, copied or otherwise used without prior written permission.

Any use, under any title, of the trademarks and/or logos and/or any other content made available on the website is subject to the express authorisation of the company holding the intellectual property rights concerned.

3) FREE ACCESS:

Access to the website is free of charge and does not require any formalities.

Simple access to the website does not imply the establishment of any type of link or commercial relationship between UC and the User.

The insertion in this website of information about the services offered by UC is exclusively for informative and advertising purposes, except

when another purpose is expressly established. In cases where the User wishes to receive more information about the services provided by the consortium, the following personal data may be requested from the User:

(I) Name, E-mail, Telephone number; Birth Country; reason for contact;

All data provided by a User will be treated in accordance with the Privacy Policy and Cookies Policy, which we recommend you read.

UC does not automatically and without authorisation collect any type of personal information, from website users, i.e. Users are not obliged to provide any type of personal information to navigate the website <https://travel4treatment.org>

4) OBLIGATIONS OF THE USER:

By share personal information through the website <https://travel4treatment.org> the User undertakes to:

- Ensure the truthfulness and accuracy of personal data;
- Guarantee the confidentiality of your access data in order to prevent its improper use by third parties;
- Authorizes the contact for marketing purposes and to provide more information about UC products;
- Failure by the User to comply with these T&C, as well as with the T&C of Hiring gives UC the right to take the legal measures against the Users.

5) SECURITY OF THE SITE:

The website <https://travel4treatment.org>, is equipped with security systems in order to guarantee the protection of the data entered by Users, as well as to prevent unauthorised access to them, its improper use, its disclosure, loss or destruction.

The User undertakes to use the website in good faith and in compliance with the law and the rules of use transmitted to them by the Entity and is forbidden from using it for illicit purposes or those which harm UC or the normal functioning of it or the business group to which it belongs to.

Therefore, any communication or transmission of content that infringes the rights of third parties and/or whose content is threatening, obscene, defamatory, pornographic, xenophobic and/or

attacks the dignity of persons or the rights of children, the law in force or any behaviour that incites or constitutes the commission of a crime is expressly prohibited.

However, the User is responsible for ensuring that access to the site is made through a secure device whose operating system is duly updated and protected against harmful software or computer viruses.

The User is solely responsible for ensuring its protection and security in accessing the site.

6) THIRD PARTY WEBSITES:

The website <https://travel4treatment.org>, is may provide links to pages of third-party entities. These sites are not owned, operated or controlled by UC, therefore UC is not responsible for, and does not endorse the content of, those sites or the sites linked or referred to in them. The use of these links is the sole responsibility of the Users.

7) AMENDMENTS:

UC reserves the right, at any time and without prior notice, to modify or delete the content, structure, graphic aspect, services and conditions of access and/or use.

8) PREVALENCE, NULLITY OR INEFFECTIVENESS:

The headings of the clauses in this T&C are for information only and will not affect, qualify, or change the interpretation of this T&C.

In case of contradiction between a rule contained in this T&C and a rule contained in the T&C applicable to any of the services offered on the website, the provisions of the particular conditions of this service shall prevail.

Should any provisions of these T&C be considered null or ineffective, in its entirety or in part, by judicial or administrative decision, this will not affect the remaining provisions.

9) LEGISLATION AND JURISDICTION

These T&C's Use of this website are subject to the Portuguese legislation in force at the time.

Any conflict or different interpretation shall be submitted to the competent territorial court. If the User resides outside of Portugal, the Portuguese Courts, namely the Lisbon District Court, have jurisdiction.

10) ALTERNATIVE RESOLUTION OF DISPUTES

Without prejudice to the provisions of paragraph 12, under the terms of Article 18 of Law N° 144/2015, of 8 September, UC informs that, in the event of a dispute, the User always has the possibility of resorting to Alternative Dispute Resolution entities.

Updated on 06-06-2022